

CONTACT INFORMATION

Regional District of Bulkley-Nechako

For up-to-date Emergency Information
and ESS Support
250-692-3195 or 1-800-320-3339
www.rdbn.bc.ca

Canadian Red Cross

Further Emergency Service Support
1-888-800-6493 / www.redcross.ca

Salvation Army

Further Emergency Service Support
1-416-425-2111 / www.salvationarmy.ca

Emergency Management BC

Public Safety and Emergency Services
Inquiries
www2.gov.bc.ca/gov/content/safety/

Government of Canada's Emergency Preparation

Evacuation Resources
www.getprepared.gc.ca

Public Safety Canada

www.publicsafety.gc.ca

For more information on how you
can become an ESS volunteer,
contact the Regional District of
Bulkley-Nechako at:

1-800-320-3339

or visit

www.rdbn.bc.ca/protectiveservices



People Helping People



BULKLEY NECHAKO
EMERGENCY SUPPORT SERVICES
Help When You Need it Most





EMERGENCY SUPPORT SERVICES

Emergency Support Service (ESS) provides temporary support and assistance to residents who are displaced due to an emergency event.

All British Columbians are eligible for ESS services.

ESS VOLUNTEERS

ESS programs are administered through trained volunteers who dedicate time to their community.

ESS volunteers will help determine your family's immediate needs in a practical, sensitive and timely manner.

ESS Volunteers are considered Public Safety Lifeline Volunteers through the Province of BC.

ESS Volunteers in your community are ready to help.

ESS PROVISION

If you do not have insurance to cover your immediate needs, the Province of BC provides ESS for up to 72 hours.

- ✓ emergency accommodations or shelter;
- ✓ food and other necessities such as clothing, incidentals and medication; and
- ✓ the distribution of current event information.

You are responsible for any items that are not considered essential, such as long distance phone calls, tobacco and alcohol.

ESS Volunteers will try to find emergency accommodations that allow your pets to remain with you, however, that may not be possible. You may have to board your pets with a kennel, a veterinary clinic, family, or friends until you are more settled.

NEXT STEPS

Being displaced from your home during an emergency can be a very stressful time for you and your family. You may forget important details and/or feel unable to cope. Things to consider to assist you include:

- make plans for accommodation, food and clothing beyond the first 72 hours;
- advise your employer of your current situation;
- let your children's teachers know what has happened;
- re-direct your mail if you are not returning home for an extended period of time;
- contact extended family and friends to let them know that you are safe;
- contact your ESS provider if you change your location during an event; and
- contact the Red Cross if you require assistance beyond the first 72 hrs covered by ESS.