



## REGIONAL DISTRICT OF BULKLEY-NECHAKO

### Emergency Operations Centre

### Frequently Asked Questions

- **Who can I contact for evacuation orders and alerts information?**
  - Call the Regional District of Bulkley-Nechako's at 250-692-3195 or 1-800-320-3339 or visit [www.rdbn.bc.ca](http://www.rdbn.bc.ca)
- **Who can I contact for current fire information?**
  - Up to date fire information is available from the Wildfire Service at [www.bcwildfire.ca](http://www.bcwildfire.ca), [BC Wildfire on Facebook](#), or [@BCGovFireInfo on Twitter](#)
- **Who can I contact for road closure info?**
  - For current road conditions and closures visit [www.drivebc.ca](http://www.drivebc.ca), or [@Drive BC on Twitter](#)
- **How will I know if my area is placed under an Evacuation Alert or an Evacuation Order?**
  - RCMP and Search and Rescue volunteers will go door to door and hand-deliver notices
  - Information will be broadcast on all local media channels
  - Current information and Boundary maps will be posted at [www.rdbn.bc.ca](http://www.rdbn.bc.ca)
- **If my property is under an evacuation alert, how will I know if it is upgraded to an Evacuation Order?**
  - RCMP and Search and Rescue volunteers will go door to door and hand-deliver Evacuation Orders.
  - Listen to local media for updates and check the Regional District of Bulkley-Nechako's website at [www.rdbn.bc.ca](http://www.rdbn.bc.ca)
- **How is a decision made to issue an evacuation alert or order?**
  - The Regional District of Bulkley-Nechako makes the decisions to issue Evacuation Alerts and Orders under the authority of the *Emergency Program Act*.
  - Where applicable, Evacuation Alerts and Orders are issued in conjunction with First Nations governments.
  - For wildfire Evacuation Alerts and Orders are based on recommendations from the Wildfire Service regarding aggressive fire behaviour in interface areas.
- **What should I do if my area is placed under Evacuation Alert?**
  - Upon notification of an Evacuation Alert you prepare to be evacuated if an Evacuation Order is issued:
    - ✓ locate all family members, neighbours, and co-workers and arrange a place to meet outside the evacuation area
    - ✓ gather essential items such as medications, eyeglasses, important documents {i.e. insurance), immediate care needs for dependents and, if you choose, keepsakes (photographs, etc.), and have these items available for quick departure
    - ✓ be ready to evacuate any family members with special needs or children
    - ✓ make arrangements or move pets and livestock to a safe area
    - ✓ make transportation arrangements for household members in the event of an Order
    - ✓ if you need transportation assistance from the area please call the Regional District of Bulkley-Nechako Emergency Operations Centre at 250-692-3195 or 1-800-320-3339
    - ✓ arrange accommodations for your family if possible
    - ✓ in the event of an evacuation, an Emergency Support Services (ESS) Reception

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Centres will be opened

- ✓ listen to local news sources for information on evacuation orders and the locations of ESS Reception Centres

➤ **What should I do if my area is placed under evacuation ORDER?**

- You must leave the area immediately:
  - ✓ follow the travel route provided and register at the ESS Reception Centre.
  - ✓ if you need transportation assistance from the area please advise the individual providing this notice or call 250-692-4283 or 1-800-320-3339
  - ✓ close all windows and doors
  - ✓ shut off all gas and appliances, **EXCEPT** refrigerators and freezers
  - ✓ close gates (latch) but do not lock
  - ✓ gather your family, take a neighbour or someone who needs help
  - ✓ take medicines, purse, wallet, and keys
  - ✓ take pets in pet kennels or on leash
  - ✓ do not use more vehicles than you have to
  - ✓ do not use the telephone unless you need help

➤ **What can I expect when I arrive at the ESS Centre?**

- When you arrive at Reception Centre you will be registered by ESS Volunteers.
- By registering with the Reception Centre you will be told when you can go home.
- The Reception Centre has current information on the emergency.
- You will be provided with accommodations, food vouchers and essentials if required.
- If you require additional services talk to an ESS volunteer upon arrival.

➤ **What should I bring with me?**

- Please have two pieces of identification ready for registration.

➤ **Do I need to register with ESS if I plan to stay with family and friends?**

- yes, you must register in person at the ESS Centre nearest you

➤ **If I can't go back into an Evacuation Order Area, who will take care of my livestock and pets?**

- if possible, take all animals with you
- if you need assistance removing the animals, call the Regional District of Bulkley-Nechako Emergency Operations Centre at 250-692-3195 or 1-800-320-3339

➤ **What if I don't want to leave an area under Evacuation Order?**

- you are required by law to leave areas that are under Evacuation Order
- if you remain in an area under Evacuation Order you are putting your life and the lives of emergency responders at risk
- minors will be removed by the RCMP

➤ **How will I know when I can return home if I am under an Evacuation Order?**

- if you have registered with the Reception Centre, you will be contacted when the Evacuation Order is lifted
- you can also listen to local media for updates and check the Regional District of Bulkley-Nechako's website at [www.rdbn.bc.ca](http://www.rdbn.bc.ca)