



REGIONAL DISTRICT OF BULKLEY-NECHAKO

REGIONAL TRANSIT COMMITTEE AGENDA

THURSDAY, MARCH 7, 2019

1:00 P.M.

Regional District of Bulkley-Nechako Boardroom

<u>PAGE NO.</u>	<u>CALL TO ORDER</u>	<u>ACTION</u>
	<u>ELECTION OF CHAIRPERSON</u>	
	<u>ELECTION OF VICE-CHAIRPERSON</u>	
	<u>AGENDA – March 7, 2019</u>	Approve
	<u>Supplementary Agenda</u>	Receive
	<u>MINUTES</u>	
3-8	Regional Transit Committee Meeting Minutes – July 19, 2018	Receive
	<u>DELEGATIONS</u>	
	<u>MINISTRY OF TRANSPORTATION AND INFRASTRUCTURE</u> Linda Harmon, Director, Strategic Outreach and Business Engagement RE: Highway 16 Transportation Action Plan	
	<u>BC TRANSIT</u> Rob Ringma, Manager, Government Relations RE: Update	
	<u>REPORTS</u>	
9-16	Deneve Vanderwolf, Regional Transit Coordinator – 2018 Survey Report	Direction
17	Deneve Vanderwolf, Regional Transit Coordinator – Area A Public Engagement Plan - 2019 – Transit Related Initiative	Direction

<u>PAGE NO.</u>	<u>REPORTS (CONT'D)</u>	<u>ACTION</u>
18-20	Deneve Vanderwolf, Regional Transit Coordinator – 2019 GradPass Program	Recommendation (Page 18)
21-22	Deneve Vanderwolf, Regional Transit Coordinator – Infrastructure Request	Recommendation (Page 21)
23-24	Deneve Vanderwolf, Regional Transit Coordinator – 2018 Ridership	Receive

CORRESPONDENCE

25-26	BC Transit – BC Transit Continues to Enhance Safety with CCTV Cameras	Receive
27-28	Government of BC – All 12 Community Services Running, Benefiting People in the North	Receive

SUPPLEMENTARY AGENDA

NEW BUSINESS

ADJOURNMENT

REGIONAL DISTRICT OF BULKLEY-NECHAKO**REGIONAL TRANSIT COMMITTEE MEETING**
(Committee Of The Whole)**Thursday, July 19, 2018**

PRESENT: Acting Chair Bill Miller

Directors Chris Beach
Shane Brienen
Mark Fisher
Tom Greenaway
Rob MacDougall
Rob Newell
Mark Parker
Jerry Petersen
Darcy Repen
Gerry Thiessen

Directors Taylor Bachrach, Town of Smithers
Absent Eileen Benedict, Electoral Area "E" (Francois/Ootsa Lake Rural)
Dwayne Lindstrom, Village of Fraser Lake
Thomas Liversidge, Village of Granisle

Alternate Directors Gladys Atrill, Town of Smithers
Carol Imus, Electoral Area "E" (Francois/Ootsa Lake Rural)

Staff Melany de Weerd, Chief Administrative Officer
Cheryl Anderson, Manager of Administrative Services
John Illes, Chief Financial Officer
Jason Llewellyn, Director of Planning
Deneve Vanderwolf, Regional Transit Coordinator
Wendy Wainwright, Executive Assistant

Others Chris Fudge, Senior Regional Transit Manager, BC Transit
Linda Harmon, Transit Crown Agency Programs, Ministry of
Transportation and Infrastructure
Ellen Lorentz, Councillor, Burns Lake Band

Via Tele-Conference Dave Birdi, Councillor, District of Fort St. James – arrived at 1:15 p.m.
Jillian Merrick, Councillor, City of Prince George – arrived at 1:15 p.m.
Barb Tom, Lake Babine Nation – arrived at 1:33 p.m.

CALL TO ORDER

Acting Chair Miller called the meeting to order at 1:03 p.m.

AGENDA & SUPPLEMENTARY AGENDAMoved by Director MacDougall
Seconded by Director Petersen**RTC. 2018-3-1**

"That the Regional Transit Committee Agenda for July 19, 2018 be adopted; and further, that the Supplementary Agenda be dealt with at this meeting."

(All/Directors/Majority)

CARRIED UNANIMOUSLY

41

MINUTES

Regional Transit Committee Meeting Minutes
-May 24, 2018

Moved by Director Beach
Seconded by Alt. Director Atrill

RTC.2018-3-2

"That the Minutes of the Regional Transit Committee meeting of May 24, 2018 be received."

(All/Directors/Majority)

CARRIED UNANIMOUSLY

DELEGATION

BC TRANSIT – Chris Fudge, Senior Regional Transit Manager and Linda Harmon, Transit Crown Agency Programs, Ministry of Transportation and Infrastructure RE: Bulkley Nechako Regional Transit Performance Overview

Acting Chair Miller welcomed Chris Fudge, Senior Regional Transit Manager, BC Transit and Linda Harmon, Transit Crown Agency Programs, Ministry of Transportation and Infrastructure.

Mr. Fudge provided a PowerPoint Presentation.

Bulkley-Nechako Regional Transit – Performance Overview

Overview

- Annual Ridership
- Marketing
- Infrastructure
- Special Considerations & Strategies
- Collaboration and coordination
- Questions

**One year ago and 580 passengers later
Ridership**

Total Boardings – Route 161

- To Burns Lake: 2023 boardings
- To Prince George: 2042 boardings

Total Boardings – Route 162

- To Burns Lake: 746 boardings
- To Smithers: 978 boardings

Average Boardings Per Trip – Route 161

- To Burns Lake: 13.7 boardings per trip
- To Prince George: 13.6 boardings per trip

Average Boardings – Route 162

- To Burns Lake: 2.5 boardings per trip
- To Smithers: 3.3 boardings per trip

Boardings by Local Jurisdiction – Route 161 (to Prince George)

- Village of Burns Lake – 44%
- Village of Fraser Lake – 13%
- Vanderhoof – 20%
- Electoral Area B – 7%
- Electoral Area D – 16%
- Electoral Area C – 0%

Boardings by Local Jurisdiction – Route 162 (to Smithers)

- Village of Telkwa – 2%
- Village of Burns Lake – 21%
- Electoral Area G – 1%
- Electoral Area B – 8%
- Electoral Area A – 0%
- Houston – 68%

DELEGATION (CONT'D)

BC TRANSIT – Chris Fudge, Senior Regional Transit Manager and Linda Harmon, Transit Crown Agency Programs, Ministry of Transportation and Infrastructure RE: Bulkley Nechako Regional Transit Performance Overview (CONT'D)

Service Design

- **Did we get it right?**
 - o Days of week
 - o Schedules
 - o Communities served
 - o Stop locations
 - o Customer feedback

Infrastructure

- o Lucid Type 3 harsh weather shelters
- o Updated bus stop signage and branding
- o Strategically located
- o Enhanced customer information
- o Ongoing support from Ministry of Transportation staff
- o New stop locations planned for late summer 2018

Special Considerations and Contingency Strategies

- Vehicle breakdowns
- Service reception
- Inclement weather
- Washroom access
- Bicycles racks
- Luggage and parcel storage
- Flagging the bus

New Vehicles - 2017 International El Dorado 320 AeroElite

- High floor design
- 30 passenger capacity
- Interior luggage racks
- Automatic passenger counters
-

Schedule Adjustment – December 2017

- Added schedule time for winter
- Increased time for rest stops at select locations
- Maintain departure times

Collaboration & Coordination

- Community Vehicle programs
- BC Transit Systems (Prince George, Smithers)
- Via Rail, Northern Health Connections, BC Bus North

Director Fisher requested further data in regard to ridership in respect to departure time for Houston to Smithers and Houston to Burns Lake Mr. Fudge will provide the information for a future Regional Transit Committee meeting. Discussion took place in regard to a future performance review being completed on an annual basis.

Director Newell spoke of the ridership in Whistler Mr. Fudge mentioned that there are some contributing factors such as the increase in tourism in the winter months, the layout of the community, etc. He also noted that local government has concentrated efforts on marketing transit to minimize vehicle use in and around Whistler.



DELEGATION (CONT'D)

BC TRANSIT – Chris Fudge, Senior Regional Transit Manager and Linda Harmon, Transit Crown Agency Programs, Ministry of Transportation and Infrastructure RE: Bulkley Nechako Regional Transit Performance Overview (CONT'D)

Ms. Harmon mentioned that the Ministry of Transportation and Infrastructure has the Transit Minor Betterments Funding Program to assist in funding infrastructure needs moving forward. She has provided the information to staff.

Ms. Harmon commented that it has been a very rewarding process in the development of the Bulkley-Nechako Regional Transit and congratulated everyone that worked to make it a success.

Ms. Harmon provided a PowerPoint Presentation.

BC Bus North

- What is Different?
 - o Daylight travel
 - o No freight
 - o Schedule coordinates with Northern Health Connections – where possible
 - o Relatively low fare
 - o Northern Health Connections expanded eligibility
- Your Opportunity
 - o Partner in promotion
 - o Ideas for community connections/benefits.

Ms. Harmon noted that the BC Bus North Program is a 12-month interim solution. She noted that feedback is required to understand the benefit to communities to have a long haul service and potential options to provide transportation to help to support the continuation of a service. Ms. Harmon mentioned that any suggestions or ideas can be forwarded to her.

Ms. Harmon noted that conversations have taken place between the Honourable Claire Trevena, Minister of Transportation and Infrastructure and the Honourable Marc Garneau, Minister of Transport Canada in regard to Greyhound providing notification that the company will be withdrawing service from western Canada.

Director Greenaway commented that Fort St. James and area has lacked bus service for a number of years and questioned the options to have bus service for the Fort St. James area. Ms. Harmon noted that consideration was given to have BC Bus North travel to Fort St. James but due to the size of the fleet it was unable to travel to Fort St. James. She noted that MoTI is aware of the need for service but a solution has not been found.

Director Beach noted that he has received very positive comments in regard to the Bulkley-Nechako Transit system.

Acting Chair Miller thanked Mr. Fudge and Ms. Harmon for attending the meeting.

REPORTS

Reports

Moved by Director MacDougall
Seconded by Director Beach

RTC.2018-3-3

"That the Regional Transit Committee receive the following Reports and Correspondence:

- the Regional Transit Coordinator's July 5, 2018 memos
 - "Community Bus Grant Recipients in the RDBN";
 - "Public Transportation in the RDBN";
 - "March 2018 Rider Survey Report";
- RDBN Letters to Stelat'en First Nation and Cheslatta Carrier Nation – Thank you for Contribution";
- Regional District of Fraser-Fort George – June 21 Board Meeting Highlights - \$1,000 Grant Issued to Support the Regional Transit Initiative."

CORRESPONDENCE

- Northern Development Initiative Trust – Approval of Project – 2018 Marketing Strategy for Smithers and District Transit Service;
- Greyhound Canada – Greyhound Canada to Downsize its Canadian Business Based on a 41% Decline in Ridership Since 2010;
- BC Transit – CivicInfo BC Survey: Local Government Representative and CAO;
- BC Transit –Customer Satisfaction Tracking Research Annual Report 2017-2018."

(All/Directors/Majority)

CARRIED UNANIMOUSLY

SUPPLEMENTARY AGENDA

Reports and Correspondence

Moved by Director Brienens
Seconded by Director Newell

RTC.2018-3-4

"That the Regional Transit Committee receive the following Reports and Correspondence:

- 2018 Ridership Table."

CORRESPONDENCE

- BC Transit-Bulkley-Nechako Regional Transit Performance Overview – RDBN Transit Committee – July 19, 2018."
- Ministry of Transportation and Infrastructure – BC Bus North."

(All/Directors/Majority)

CARRIED UNANIMOUSLY



ADJOURNMENT

Moved by Director MacDougall
Seconded by Director Newell

RTC.2018-3-5

"That the meeting be adjourned at 1:51 p.m."

(All/Directors/Majority)

CARRIED UNANIMOUSLY

Bill Miller, Acting Chair

Wendy Wainwright, Executive Assistant



Regional District of Bulkley-Nechako Regional Transit Committee Memo

To: Chair Greenaway and Regional Transit Committee
From: Deneve Vanderwolf, Regional Transit Coordinator
Date: February 4, 2019
Re: 2018 Survey Report

At the September 7, 2017 Rural Directors Committee meeting discussion took place in regard to further information being provided in the Ridership Breakdown. It was noted that there is a need to know where riders reside that are using the Bulkley-Nechako Transit Service.

In 2018 a rider's survey was conducted in March, July, and December on both routes of the Bulkley-Nechako Regional Transit System. The attached report summaries the data collected during 2018.

Staff is looking for direction on continuing to administer the survey in 2019.

I would be pleased to answer any questions

Recommendation:	(all/directors/majority)
Direction	

2018 Rider's Survey Report

Background

At the September 7, 2017 Rural Directors Committee meeting discussion took place in regard to further information being provided in the Ridership Breakdown. It was noted that there is a need to know where riders reside that are using the Bulkley-Nechako Transit Service.

Introduction

In 2018 the rider's survey was conducted in March, July, and December on both routes of the Bulkley-Nechako Regional Transit System. The purpose of the survey is to learn more about where transit rider's primary residence is located. Additionally, four questions are asked to provide more information on transit riders, and a space for comments was included.

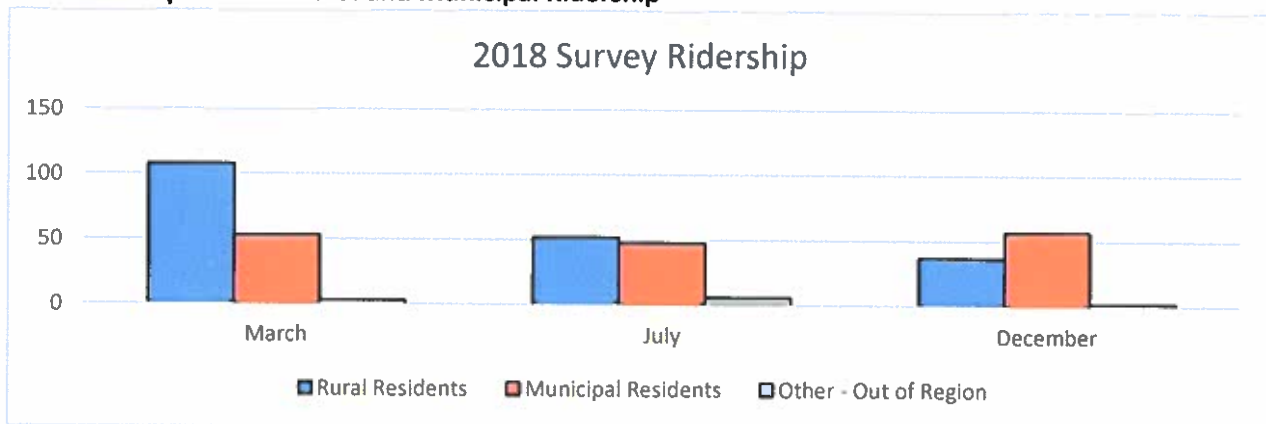
1. Why are you riding the bus?
2. How often do you ride the Bulkley-Nechako Transit System?
3. What best describes your transit travel?
4. What age category best describes you?

The following tables below summarize data collected throughout 2018 for both the 161 and 162 routes.

Table 1: Survey Participation

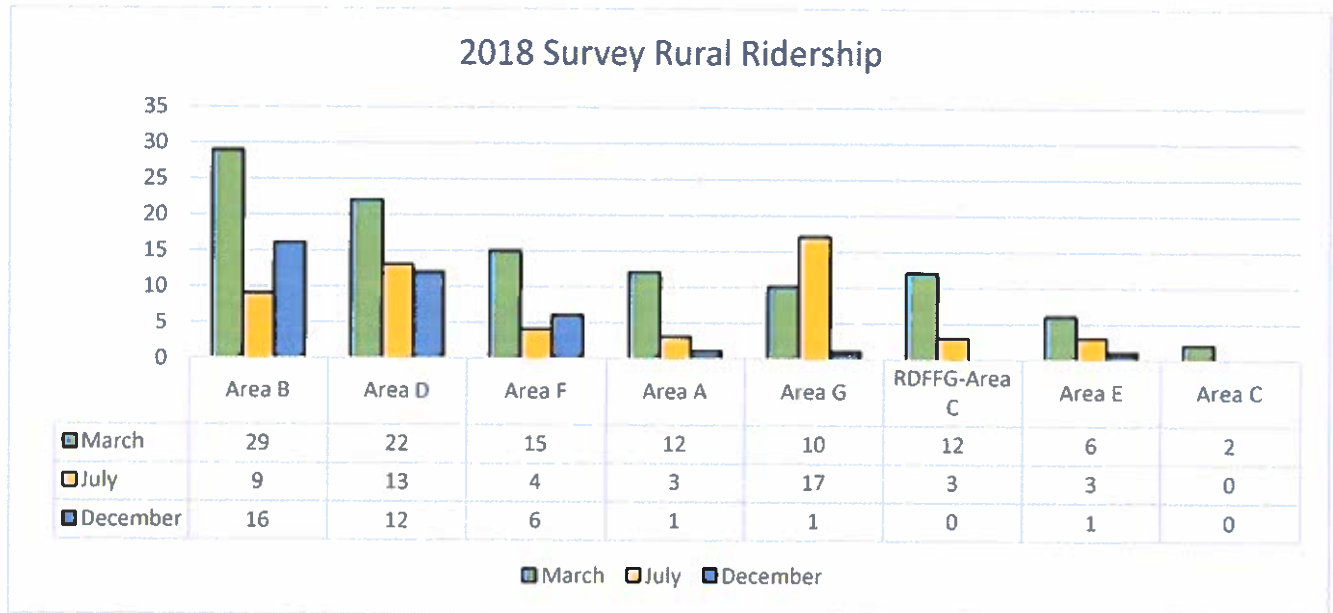
Month	Number of Surveys	Total Ridership (161 & 162 Routes)	Percentage of riders that participated in the survey
March	164	515	32%
July	106	599	17%
December	96	522	18%

Table 2: Comparison of Rural and Municipal Ridership



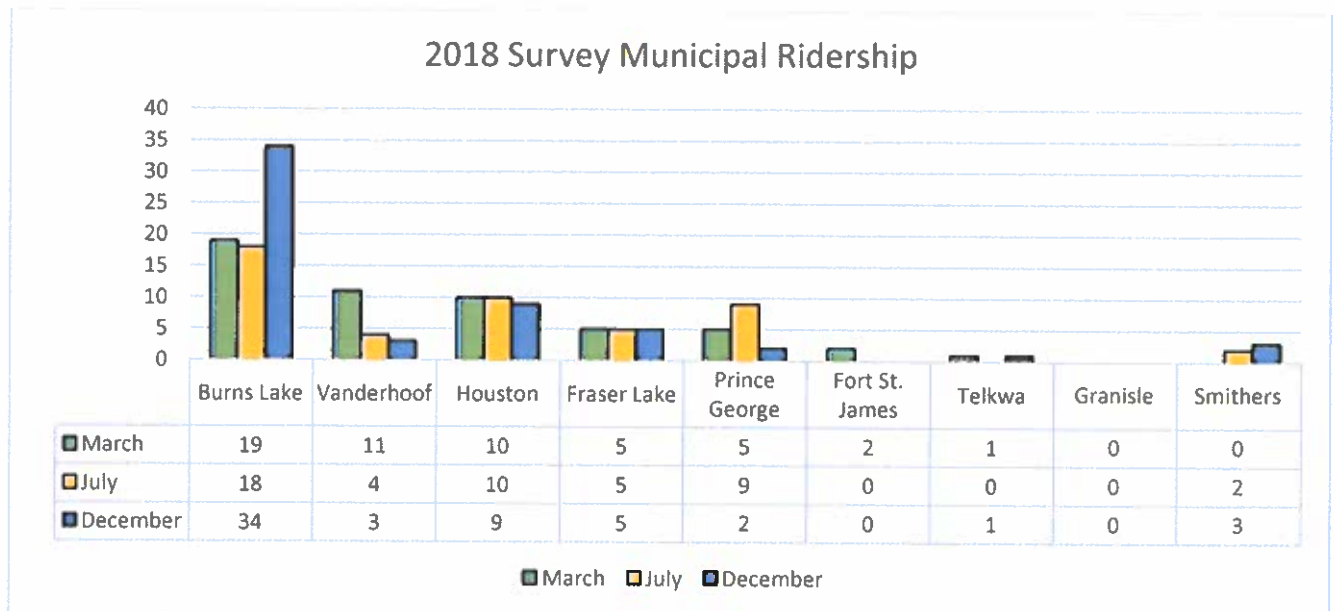
- March had the highest number of riders that indicated they live in a rural area
- December had the highest number of riders that indicated they live in a municipality

TABLE 3: Rural Ridership



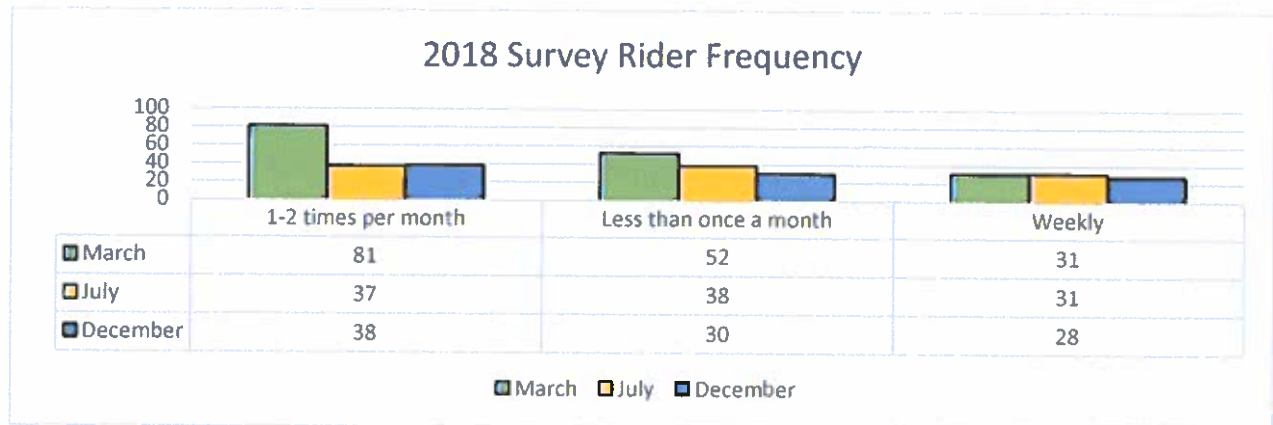
- 54% of survey participants live in a rural area.
- All electoral areas were represented in the survey responses.

TABLE 4: Municipal Ridership



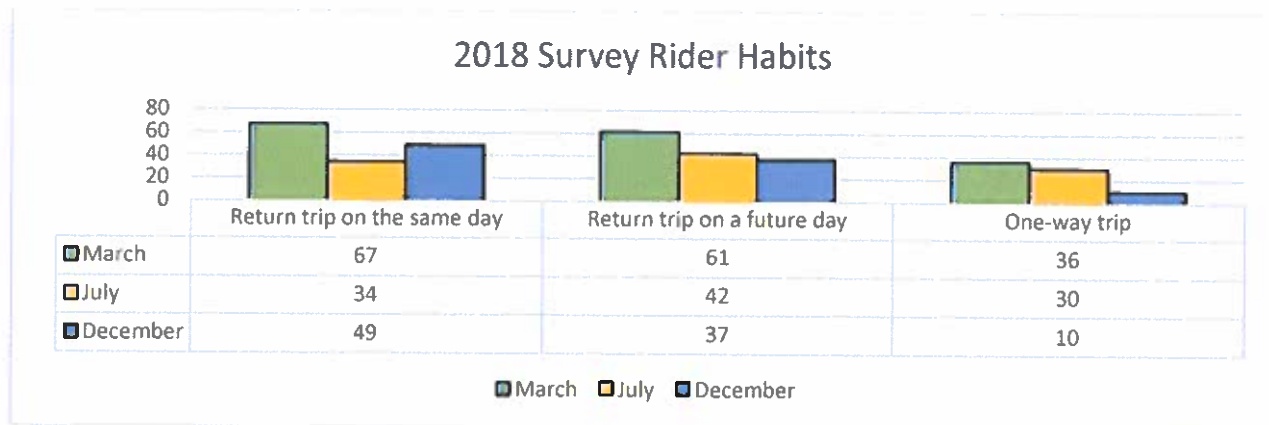
- 43% of survey participants live in a municipality.
- Granisle was the only municipality not represented in the survey data.

TABLE 5: Rider Frequency



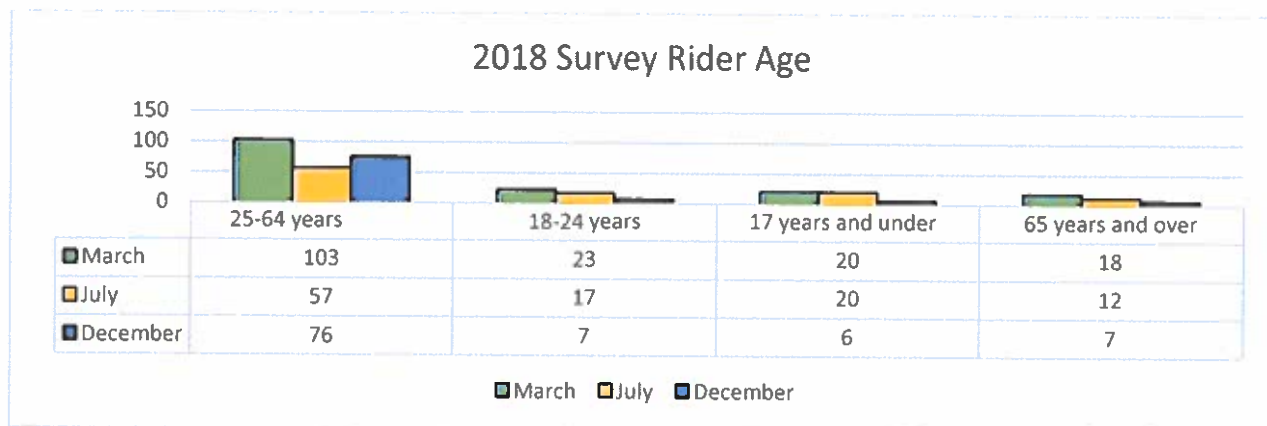
- Most rural and municipal participants are regular riders indicating 1-2 trips a month.

TABLE 5: Riding Habits



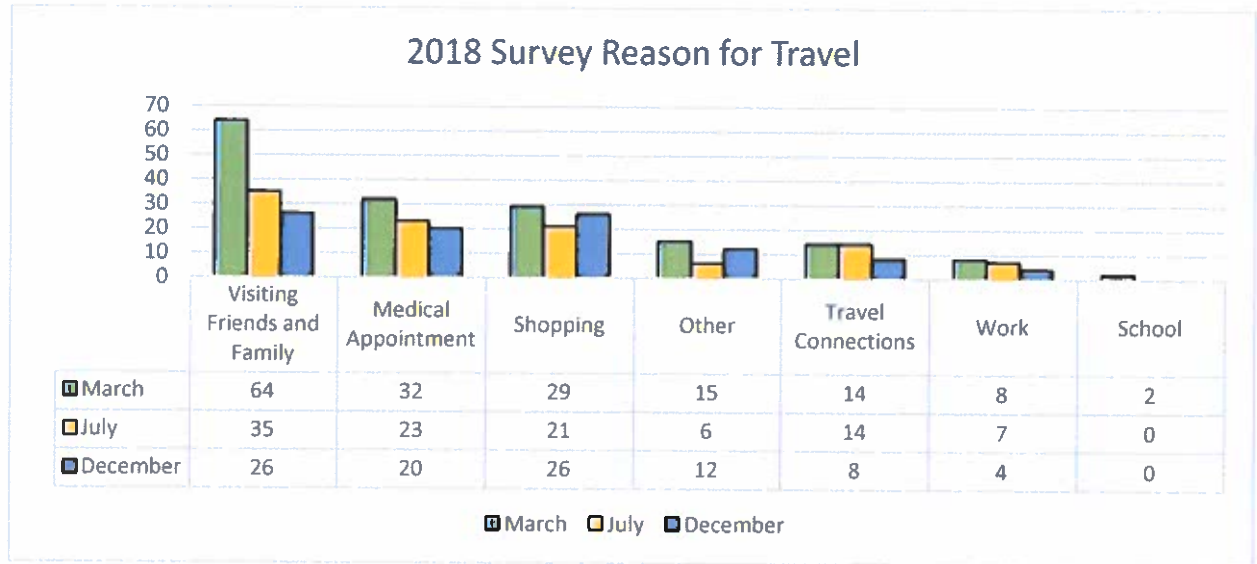
- The participants returning on the same day are approximately equal to the participants returning on a future day.

TABLE 6: Age Demographics



- Most rural and municipal riders are between 25-64 years of age.

TABLE 6: Reason for Travel



- The main reason for travel among rural and municipal participants is to visit friends and family.
- December saw an increase in the number of participants using transit for shopping trips

Participate Suggestions

During the three months the survey was administered 80 suggestions were made. The following includes some of the suggestions that were made and a total number of suggestions that shared a common theme.

Wifi requests – 27

Awesome connection bus between this bus & City's (PG), safe & affordable for people traveling. There is a need to send messages sometimes and people have no minutes or just tablets. The bus needs Wifi for messenger calling or maps etc.. Thanks

Larger Bus – Prior to new buses – 6, After new busses – 5

Great bus driver, a larger bus would be nice as it is almost full. Keep up the great transit. (comment after new busses went into service)

More storage space – 5

No luggage room is a problem on a bus that travels so far.

Bus Pass request – 4

Would like to be able to purchase a bus pass, I use the bus everyday.

Seatbelt – 4

I like the new buses. Why no seat belts, I need them for child seats.

More bathroom stops – 2 (comments on installing a bathroom on the bus were omitted)

Needs more stops for washroom breaks

Increased frequency on 161 – 21

Need two buses a day both days between Vanderhoof and PG

Need bus everyday to PG because people travel everyday, and it is a ride you can afford

I am pleased to write that I always love to travel in this service. My request, can you please start on a daily basis and it would be nice if I could connect from the airport in Prince George.

Increased frequency on 162 – 4

Need the bus 5 days a week from Houston to Smithers to get to work.

Would like a weekend night bus to Smithers and more like Thursdays with trips home in the evening so I can watch movies or game in Smithers

Request for a bus to Fort St James (10)

Please consider a bus from Fort St James to Prince George

First time using the bus and it was awesome. I wish it went all the way to Fort St James

Participant Comments

During the three months the survey was administered 120 comments were made. It is worth noting that all comments received were positive. The following includes some of the comments and a summary of repeated themes.

Commending Bus Drivers – 25

Please keep up the awesome services. I like this bus its very useful. The bus drivers are very respected

The bus driver is amazing with great customer service skills.

Enjoyed the trip. Drivers are friendly

I really appreciate the courtesy, friendly service

Affordability – 12

I am impressed with the feasibility for low income families. This is the best ever to happen to us.

Riding for a cheap rate for travel is awesome for people

Well needed transport for shopping, medical. Excellent for low income and elderly who do not drive

Gratitude – 35

Nice service, thank you. I hope it continues because it is very much needed.

Love the service, I appreciate the service.

Really do appreciate this service. It's the best can go to my Doctor in Smithers no problem. Can go shopping Smithers at groceries, Shoppers, etc.

General Comments – 48

Great service very needed. BC Transit is doing a great job and service for the people in the north west. Thank you

This service is so needed. Our small town (FL) has very limited resources. This service provides a means of transportation for low income groups for health and wellness appointments among other things that rural towns do not provide

Please keep this bus running, it's a good way for folks with low income with no private transportation to get Vanderhoof, PG or Smithers for medical appointments. BC Transit has more convenient picking up points than other buses in the area, especially in the winter. Keep up the good work.

This service is awesome. I don't know what I would do without it.

I love taking the transit bus, it is so convenient. The best way to travel

Conclusion

The data collected in 2018 primarily provides information on the primary residence of riders using the Bulkley-Nechako Regional Transit Service. Data collected on reason for travel, rider frequency, habits, and age demographic add value as it provides data on who the riders are. Comment and suggestion data are a definite bonus, providing feedback directly from the riders and giving us valuable insight into what shortfalls may exist within the system. One of the challenges that has developed is the decline in survey participation. A factor that may be contributing to the decline is that many riders use the service regularly and are not filling out the survey each time they ride. Continuing in 2019 may see a further drop in participation.



Regional District of Bulkley-Nechako Regional Transit Committee Memo

To: Chair Greenaway and Regional Transit Committee
From: Deneve Vanderwolf, Regional Transit Coordinator
Date: January 29, 2019
Re: Area A Public Engagement Plan – 2019 – Transit Related Initiative

At the January 3, 2019 Rural Directors meeting Mark Fisher, Electoral Area "A" (Smithers Rural) Director brought forward the *Area A Engagement Plan – 2019*. Identified in this plan, for the month of April and May, initiatives to promote Route 162 and to engage with transit users. The following is the transit related item from the report:

Office on wheels! I'll be riding the buss all day and will pick up your fare if you want to hop on at any point to chat about anything RDBN related. Remember that you may 'flag the bus' in the rural areas at designated locations. Give Smithers Community Service Association or myself a call to find your closest regular or flag stop.

April 10 - Route 22 and 23

- Early morning (I'll bring the coffee!): 7:00 am leave Telkwa to Smithers, 7:29 leave Smithers to Witset, 8: 10 leave Witset to Smithers, 8:45 leave Smithers to Telkwa.
- Afternoon: 4:05 pm leave Telkwa to Smithers, 4:30 leave Smithers to Telkwa.
- Evening: 5:00 pm leave Telkwa to Smithers, 5:24 leave Smithers to Witset, and back to Telkwa by 7:00 pm.

April 17 - Route 162

- Morning - 11 :30 leave Smithers to Telkwa to Houston.
- Afternoon - 1 :00 leave Houston to Telkwa to Smithers.

ACTION - Request RDBN Board and Smithers and Area Transit for free tickets as promotion.

Further to the 2019 plan prepared by Director Fisher, he would like to request a free ticket for him, free tickets for anyone who 'hops on' to talk about anything related to the RDBN with him, and free tickets to give away at the May 3 and 4 Smithers and Area Tradeshow.

Director Fisher would also like to gauge the interest of other RDBN directors in doing something similar in their respective areas.

Recommendation: (all/directors/majority)

Direction



Regional District of Bulkley-Nechako Regional Transit Committee Memo

To: Chair Greenaway and Regional Transit Committee
From: Deneve Vanderwolf, Regional Transit Coordinator
Date: February 4, 2019
Re: 2019 GradPass Program

Attached is information regarding BC Transit's GradPass program. The GradPass program offers Grade 12 students two free bus rides in the month of June. The following schools were identified in our region as potential participants in the program:

- Fort St. James Secondary
- Lakes District Secondary
- Nechako Valley Secondary
- Houston Secondary
- Smithers Secondary

There is no direct cost to the local government partner for the administration of this program. The cost of printing, \$2.00 each, is incurred through the annual marketing budget the transit system is allocated.

I would be pleased to answer any questions

Recommendation:

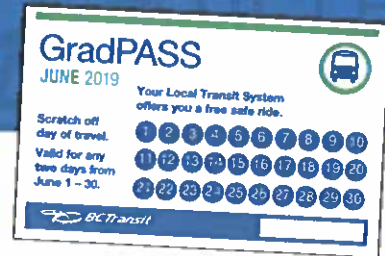
(all/directors/majority)

That the Regional Transit Committee approve participation in the GradPass program for 2019.

Congratulate your graduates!

2019 GradPASS

Enjoy your celebration and travel safely.

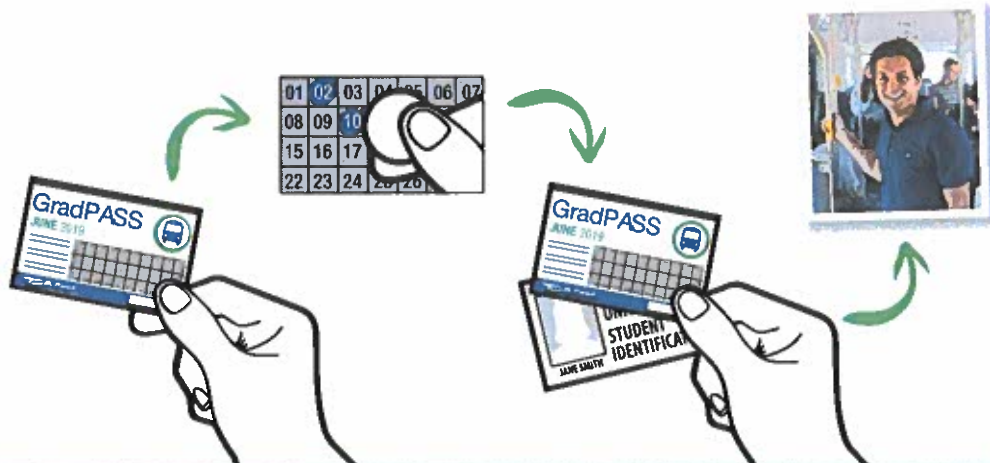


GradPASS is a valuable program that promotes public transit as a lifestyle choice,

offering Grade 12 students free bus rides for any two days in June.

GradPASS aims to help students consider all transportation options when planning a safe ride home at graduation time, and throughout their lives.

Once your school has enrolled in the program, GradPASSes will be distributed to you annually in May. After receiving the passes, please distribute them to your grade 12 students.



To use the passes, students must scratch off the appropriate date on the pass before boarding the bus. When using the passes, drivers may ask to see their student ID to confirm their eligibility to use the pass.

If you have any questions or would like to enroll in the program, please email marketing@bctransit.com by February 11, 2019.





January 2019

Subject: GradPASS Program

Dear Committee Representatives,

BC Transit and the Regional District of Bulkley Nechako are pleased to offer GradPASS to your community's Grade 12 students.

GradPASS is a valuable program that promotes public transit as a lifestyle choice, offering Grade 12 students free bus rides for any two days in June. Reminding students that public transit is an available and safe means of transportation, GradPASS aims to help students consider all transportation options when planning a safe ride home at graduation time, and throughout their lives.

Thank you and if you have any questions, please email or call.

Kelsey Moore
Marketing Co-ordinator
kelsey_moore@bctransit.com
250-995-5791

The image shows a promotional graphic for the GradPASS program. It is divided into four quadrants:

- Top Left:** "Congratulations 2019 GRADUATES!" with the BC Transit logo and the text "Enjoy your celebration and travel safely."
- Top Right:** A collage of photos showing graduates celebrating, with the text "Let transit take you there." and "get home safe".
- Bottom Left:** "GradPASS JUNE 2019" with a bus icon. It states "Your Local Transit System offers you a free safe ride." and includes a scratch-off calendar grid for the month of June (1-30). Text below the grid says "Scratch off day of travel. Valid for any two days from June 1 - 30."
- Bottom Right:** "How to GradPASS:" with an illustration of a hand holding a GradPASS card and another hand using a scanner. It includes the text "The pass is not transferable to other persons or transit systems." and the BC Transit logo and website URL "www.bctransit.com".



Regional District of Bulkley-Nechako Regional Transit Committee Memo

To: Chair Greenaway and Regional Transit Committee
From: Deneve Vanderwolf, Regional Transit Coordinator
Date: January 30, 2019
Re: Infrastructure Request

Lake Babine Nation has requested that a bus shelter be installed at the existing bus stop on Sus Avenue in the Community of Woyenne. There is a need to provide seating and shelter for passengers, a majority of whom are young mothers, people with disabilities, and elders. See attached letter of support from Chief Gordon Alec.

Budget costs for the Bus Shelter are as follows:

E Series Harsh Weather Shelter (Including Install)	23,000
Concrete Pad and Site Prep	<u>15,000</u>
Total Budget	38,000

The BC Transit Shelter Program covers 80% of the cost of the shelter leaving the local government partner (Regional District of Bulkley-Nechako) responsible for the remaining 20% of the shelter cost and the site prep. The remaining costs will be applied for through the Ministry of Transportation and Infrastructure's Community Safety Enhancement fund. The application will be subject to approval. Lake Babine Nation is supportive of cost sharing should the application not receive full funding. Contingency funds in the budget for the Bulkley-Nechako Regional Transit service are available if required.

I would be pleased to answer any questions

Recommendation: (all/directors/majority)

That the Regional Transit Committee approve moving forward with the installation of a bus shelter at the stop beside the Lake Babine Nation band office on Sus Ave in the community of Woyenne.



Lake Babine Nation

225 SUS AVENUE
P.O. BOX 879
BURNS LAKE, BC V0J 1E0

TEL.: 250-692-4700
FAX: 250-692-4790

February 8, 2019

Deneve Vanderwolf,
Planning Technician
Regional District of Bulkley-Nechako
37 3rd Ave, Burns Lake, BC V0J 1E0

Dear Ms. Vanderwolf,

Re: Transit shelter for Lake Babine Nation

As you are aware, our community members utilize the local transit system to travel into Burns Lake on a regular basis. One of the bus stops is directly across from our Administration building. There is currently only a post and sign at the bus stop. Many of our members will try to walk down to the bus stop near the hospital so that they can access shelter while they wait for the bus if the weather is inclement due to rain, snow or cold temperatures. Our members who utilize the bus are comprised of elders, disabled persons and mothers with young children.

Lake Babine Nation would greatly appreciate and utilize a bus shelter to be situated across from our Administration building. We support any funding applications that may assist in covering the planning and building of a transit shelter. Thank you.

Sincerely,

A handwritten signature in black ink, appearing to read "Gordon Alec", followed by a horizontal line.

Gordon Alec, Chief
Lake Babine Nation

Cc: LBN Council



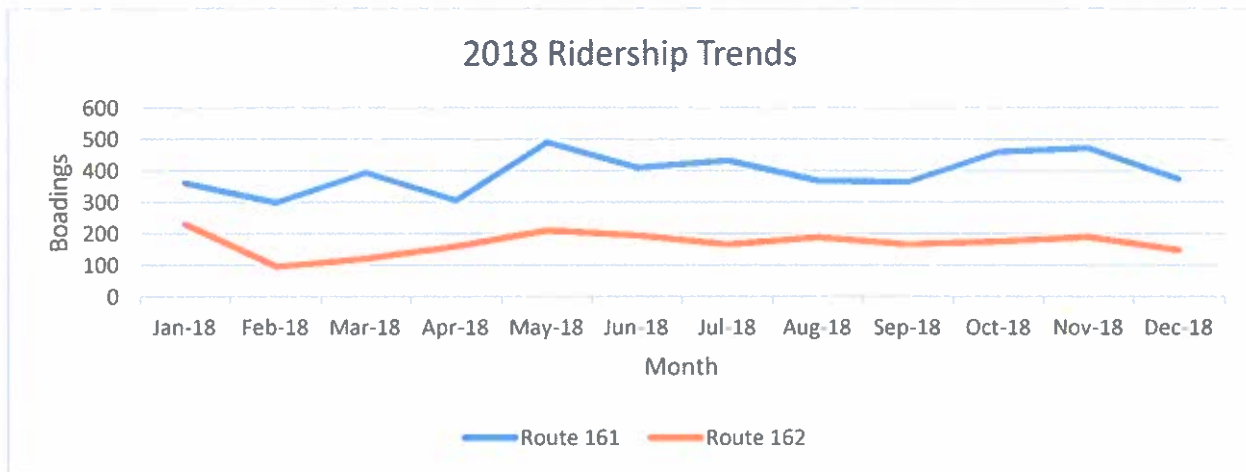
Regional District of Bulkley-Nechako Regional Transit Committee Memo

To: Chair Greenaway and Regional Transit Committee
From: Deneve Vanderwolf, Regional Transit Coordinator
Date: January 31, 2019
Re: 2018 Ridership

In 2018 total ridership on Route 161 was 4733 and on Route 162 was 2046.

Attached is the 2018 Ridership by Municipality and Electoral Area / First Nation. Passenger counts include riders boarding the bus at stops located within their respected areas. Numbers may include more than one bus stop.

The line graph below shows potential trends in the total ridership by month for 2018.



I would be pleased to answer any questions

Recommendation:	(all/directors/majority)
Receive	

2018 Ridership

Route 161 Burns Lake - Prince George	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18
Electoral Area "B" Burns Lake Rural Wet'suwet'en First Nation	21	13	17	13	26	11	18	17	20	25	28	13
Burns Lake/Lake Babine Nation/Burns Lake Band	81	63	91	56	109	97	117	72	94	122	88	90
Electoral Area "D" Fraser Lake Rural Stellat'en First Nation/Nadleh Whut'en	24	24	39	34	61	29	30	24	35	37	47	28
Fraser Lake	30	23	22	23	38	23	36	19	16	24	21	22
Vanderhoof/Saik'uz First Nation	40	34	41	34	32	65	47	72	47	50	51	38
RDFFG - Electoral Area "C" Beverly	2	2	4	1	3	1	0	4	0	2	4	2
Prince George	163	140	180	145	222	184	185	160	152	200	234	181
Total Passengers	361	299	394	306	491	410	433	368	364	460	473	374
Average boardings per day	28	25	28	26	35	32	33	28	28	35	36	31
Route 162 Burns Lake - Smithers												
Electoral Area "B" Burns Lake Rural Wet'suwet'en First Nation	20	6	9	7	8	5	8	1	0	0	7	0
Burns Lake/Lake Babine Nation/Burns Lake Band	34	20	12	12	22	19	8	34	7	17	20	25
Electoral Area "G" Houston Rural	3	1	1	0	0	0	5	1	3	6	0	1
Houston	87	35	54	73	96	86	70	71	86	82	84	66
Electoral Area "A" Smithers Rural	0	0	0	0	0	0	0	0	0	0	0	0
Telkwa	3	0	4	2	1	2	4	9	0	1	1	0
Smithers	83	33	41	66	84	83	71	73	70	69	78	56
Total Passengers	230	95	121	160	211	195	166	189	166	175	190	148
Average boardings per day	18	9	10	12	18	15	13	15	15	13	15	12
162 Midday Run- Departs Smithers 11:30 am Departs Houston at 1:00 pm												
Houston	7	10	28	18	16	25	17	18	43	19	29	19
Electoral Area "A" Smithers Rural	0	0	0	0	0	0	0	0	0	0	0	0
Telkwa	1	0	0	0	0	0	0	3	0	0	0	0
Smithers	18	11	10	17	22	31	25	16	21	17	17	17
Total Passengers	26	21	38	35	38	56	42	37	64	36	46	36
Average boardings per day	2	2	3	3	3	4	3	3	6	3	4	3

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MEDIA RELEASE

January 21, 2019

Website: bctransit.com

BC Transit continues to enhance safety with CCTV cameras

Corporate – In an effort to improve safety on board BC Transit buses, over 600 buses across the province now have closed circuit television (CCTV) cameras.

373 medium-duty and heavy duty buses have had cameras installed as part of a project supported by the Public Transit Infrastructure Fund (PTIF). The other over 230 buses with CCTV cameras are new buses delivered with the technology already installed. The remainder of the BC Transit fleet will have cameras installed in new buses as they are replaced over the coming years.

"The Government of Canada is proud to support these vital safety improvements to BC Transit buses across the province," said the Honourable François-Philippe Champagne, Minister of Infrastructure and Communities. "Having CCTV cameras on board will help reassure passengers that taking public transportation is a safe option no matter where you live."

In B.C., the PTIF represents a partnership between Canada, the Province and local governments to support investments in municipal transit systems. The CCTV installation is part of a series of technology enhancements on BC Transit buses worth approximately \$11 million. Other improvements will include Automated Passenger Counters (APCs), to provide a more accurate picture of ridership and allow planners to maximize resources; and NextRide real-time transit information, to help riders plan their trips efficiently.

The cameras have already proven themselves: since the pilot program started in 2015, BC Transit has used CCTV footage to support investigations almost 3,500 times. This includes over 360 police investigations.

"We place the highest priority on safety. The installation of CCTV cameras demonstrates our commitment to safety to our staff and customers," says BC Transit Chief Executive Officer and President Erinn Pinkerton. "Anything that can deter incidents or assist in investigations is a welcome enhancement for our service."

Over the past five years, BC Transit has made significant investments in both training and tools for its transit safety system, which includes: closed circuit television (CCTV) cameras, driver training to diffuse situations, partnerships with first responders, enhanced communication technology on board the bus and a proof of concept for a full driver door.

Each bus has four to eight cameras recording events in the interior. As well, a high-definition camera in the driver's compartment records events in front of the bus and two more cameras will watch the outside of the bus. Cameras are not monitored live, but video files are encrypted and stored on hard drives for up to seven days, required for investigation purposes.

Information is collected in accordance with the Freedom of Information and Protection of Privacy Act.

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British Columbia News

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All 12 community services running, benefiting people in the North

<https://news.gov.bc.ca/18781>

Thursday, January 10, 2019 10:30 AM

Prince Rupert - All 12 community transportation services are now operating successfully in northern B.C. communities along the Highway 16 corridor.

These services are helping thousands of people who live in small, remote and Indigenous communities travel safely around their communities and to neighbouring communities.

“This service is especially important for women and teenage girls, who have not had a safe way to get around,” said Claire Trevena, Minister of Transportation and Infrastructure. “I am very happy to see that all of the community vehicles are now providing this vital transportation connection for remote and Indigenous communities in the North. This is a service these communities fought hard for, and now we can see the positive results.”

These safe, reliable transportation services are providing more than 2,500 rides per month to people who live and work in the North. The services are run by the individual communities and are a key component of the British Columbia government’s Highway 16 Transportation Action Plan.

“It’s wonderful to see the community vehicle program is providing a safe ride home for so many people who live and work in northern B.C., in particular, for those in remote and Indigenous communities,” said Jennifer Rice, MLA for North Coast. “This program is working in conjunction with the newly established transit routes by giving people safe, reliable and affordable transportation options.”

“The Friendship House Association of Prince Rupert is proud to provide a transportation service between Prince Rupert and Terrace twice weekly, on Tuesdays and Thursdays,” said Anna Zanella, executive director, Friendship House Association of Prince Rupert. “Feedback is positive as passengers enjoy the affordable service at \$5 per seat each way. The impact of this transportation project has been immense, as transportation opportunities out of Prince Rupert are very limited. Passengers can stay connected with adjoining communities in the region for employment, education, medical, extended travel and personal needs.”

The B.C. government announced that 12 communities were receiving grants for the purchase of community vehicles and three years of operational support in spring 2017. These grants were primarily for Indigenous communities and organizations, enabling them to purchase and operate a community vehicle (such as a van, mini-van, SUV or bus) to transport people to jobs, school, appointments and shopping, as well as connecting them with family and friends.

“Takla Nation takes pride in the transportation service the bus is able to provide to our community and our neighbouring communities,” said Chris French, Councillor, Takla First Nation. “This is a positive and reliable new transport service for people who live and work in our community. It’s a comforting feeling knowing our people can travel safely.”

The various recipients took the time necessary to fully develop their services prior to launching, with the final service launched in December 2018.

In Budget 2018, the Highway 16 Transportation Action Plan received a funding commitment for a fourth year, bringing the total investment to date to \$7.3 million.

Quick Facts:

The following communities have community vehicles providing service to people:

- Binche Keyoh Bu Society
- Dze L K'ant Friendship Centre Society (based in Smithers and Houston)
- Fraser Lake and Area Community Bus Service
- Friendship House Association of Prince Rupert
- Gingolx Village Government
- Gitanmaax Band
- Gitanyow Human Services
- Granisle Better at Home – Village of Granisle
- Kermode Friendship Society (based in Terrace)
- Nee Tahi Buhn
- Saik'uz First Nation – District of Vanderhoof
- Takla Lake First Nation

Learn More:

For more information on the Highway 16 Transportation Action Plan, go to:

<https://www2.gov.bc.ca/gov/content/transportation/transportation-reports-and-reference/reports-studies/planning-strategic-economic/highway16-action-plan>

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